Two-pot system
Fast fact 2

Get answers to your questions

The two-pot system is a lot to take in. If you still don't know what it is or need help understanding it we've got you covered with these easy ways to get help.

My Money Matters Toolkit

We have a dedicated two-pot system information page on the My Money Matters Toolkit website.

This site gives you access to simple explainer videos, a very useful list of frequently asked questions and much more.

Keep coming back to the site as we update information all the time.

Scan the QR code to read more about the two-pot system.

https://mymoneymatters.alexforbes.com/twopot.html

Call center

If you have a query or need assistance with any of the information here, contact our Call Centre at 0860 896 768 or email **twopotqueries@alexforbes.com**

Our call centre agents are fluent in **English, Afrikaans, Zulu, and Sesotho**. They are ready to help you understand the two-pot system.
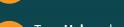
WhatsApp

Get the info you need, when you need it, at your fingertips.

The WhatsApp self-service solution provides the right information and support you need around the two-pot system.

Here's how it works:

- Save our number to your contacts: **+27 60 043 9601**
- Type **Help**, select **Register** and follow the menu prompts
- The self-service options are available 24/7, 365 days a year

With Alexforbes WhatsApp you can also:

- request your fund balance
- track the status of a claim
- register on AF Connect or reset your password
- access to financial education

Scan me

>>> Save your savings pot for your future self!

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Please speak to a financial adviser before you make any financial decisions.

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